

Public Entity Claim Reporting

HSB TechAdvantage™

As a leading public entity insurance program, Trident Public Risk Solutions (Trident) has partnered with HSB to provide specialized claim handling and oversight. The claim professionals at HSB are experts in handling the unique risks faced by public entities. Trident and HSB understand the types of claims faced by our clients and research cases thoroughly to help assure timely and fair resolution. Our objective is to provide services that will justify the trust you have shown by placing your business with Trident Public Risk Solutions.

To serve you most efficiently, please use the following rules as a guide:

Report a Claim 24/7

Phone (Toll-Free):
1-888-472-5677

Fax:
1-888-329-5677

- All claims should be reported as soon as possible in accordance with the policy conditions.
- Protect your property from further damage to the best of your ability and safety.
- Save images of damage, and receipts for repairs, mitigation, or remediations.
- Gather the best contact information for on-site inspections.

We take claims seriously and consider communication the key to a successful relationship. Please feel free to contact your claim adjuster should you have any questions regarding this process or specific claims.