



Public Entity Claim Reporting

As a leading public entity insurance program, Trident Public Risk Solutions (Trident) has partnered with Sedgwick to provide specialized claim handling and oversight. The claim management professionals at Sedgwick are experts in handling the unique risks faced by public entities. Trident and Sedgwick understand the types of claims faced by our clients and research cases thoroughly to help assure timely and fair resolution. Our objective is to provide services that will justify the trust you have shown by placing your business with Trident Public Risk Solutions.

To serve you most efficiently, please use the following rules as a guide:

Report a Claim 24/7

Phone (Toll-Free):
844-601-9494

Email:
1498AscotTridentCasualty@Sedgwick.com

Fax:
859-280-2832

- All claims should be reported as soon as possible via an ACORD claim form in accordance with the policy conditions.
- Due to the limited time available to respond to a lawsuit, every effort should be made to provide a copy of the lawsuit within 24 hours of receipt by the insured.
- Any claim involving death or severe injuries (brain damage, paralysis, dismemberment, serious burns, amputations, and multiple fractures, permanent disabilities, or sexual molestation) must be reported as soon as you become aware of them.

Liability deductibles are important features of the insured's policy. Periodically, a billing invoice will be generated with supporting documentation for deductible amounts paid on behalf of the insured. Your assistance in ensuring prompt reimbursement for those deductible amounts is greatly appreciated.

We take claims seriously and consider communication the key to a successful relationship. Please feel free to contact your claim adjuster should you have any questions regarding this process or specific claims.